

# Privacy Policy

This Privacy Policy ("Policy") applies to <https://merchantpayconnect.com/>, and Merchant Pay Connect ("Company") and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to the Company include <https://merchantpayconnect.com/>. The Company's website is a E-commerce site. By using the Company website, you consent to the data practices described in this statement.

## California Consumer Privacy Act and California Privacy Rights Act

If you are a California resident, you have the following rights under the California Consumer Privacy Act ("CCPA") and California Privacy Rights Act ("CPRA"):

- **Right to Know.** You may request details on what personal data we collect, use, and share.
  
- **Right to Delete.** You can request deletion of personal data, subject to certain legal exceptions.
  
- **Right to Correct.** You may request corrections to inaccurate personal information.

- **Right to Opt-Out.** You can opt out of the sale or sharing of personal data for advertising.
  
- **Right to Restrict Sensitive Data Use.** You may limit the use of sensitive personal information.
  
- **Right Against Retaliation.** The Company will not discriminate against you for exercising your rights.

### **Collection of your Personal Information**

In order to better provide you with products and services offered, the Company may collect personally identifiable information, such as your:

- First and last name
  
  
  
  
  
  
  
  
  
  
- Mailing address

- Email address

- Phone number

If you purchase the Company's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

### **Use of your Personal Information**

The Company collects and uses your personal information in the following ways:

- to operate and deliver the services you have requested

- to provide you with information, products, or services that you request from us
  
- to provide you with notices about your account
  
- to carry out the Company's obligations and enforce our rights arising from any contracts entered between you and us, including for billing and collection
  
- to notify you about changes to <https://merchantpayconnect.com/> or any products or services we offer or provide through it
  
- in any other way we may describe when you provide the information
  
- for any other purpose with your consent.

The Company may also use your personally identifiable information to inform you of other products or services available from the Company and its affiliates.

### **Sharing Information with Third Parties**

The Company does not sell, rent, or lease its customer lists to third parties.

The Company may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (email, name, address, phone number) is transferred to the third party. The Company may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to the Company, and they are required to maintain the confidentiality of your information.

The Company may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the Company or the site; (b) protect and defend the rights or property of the Company; and/or (c) act under exigent circumstances to protect the personal safety of users of the Company, or the public.

### **Opt-Out of Disclosure of Personal Information to Third Parties**

In connection with any personal information we may disclose to a third party for a business purpose, you have the right to know:

- The categories of personal information that we disclosed about you for a business purpose.





- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, and provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
  
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
  
- Debug to identify and repair errors that impair existing intended functionality;
  
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
  
- Comply with the California Electronic Communications Privacy Act;
  
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public



- Web page: \_\_\_\_\_

- Email: [info@merchantpayconnect.com](mailto:info@merchantpayconnect.com)

- Phone: 312.600.7278

### **Email Communications**

From time to time, the Company may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

If you would like to stop receiving marketing or promotional communications via email from the Company, you may opt out of such communications by Emailing [Info@merchantpayconnect.com](mailto:Info@merchantpayconnect.com) to opt out of promotional or marketing emails..

### **External Data Storage Sites**

We may store your data on servers provided by third-party hosting vendors with whom we have contracted.

## **Changes to This Statement**

The Company reserves the right to change this Policy from time to time. For example, when there are changes in our services, changes in our data protection practices, or changes in the law. When changes to this Policy are significant, we will inform you. You may receive a notice by sending an email to the primary email address specified in your account, by placing a prominent notice on our Merchant Pay Connect, and/or by updating any privacy information. Your continued use of the website and/or services available after such modifications will constitute your: (a) acknowledgment of the modified Policy; and (b) agreement to abide and be bound by that Policy.

## **Contact Information**

The Company welcomes your questions or comments regarding this Policy. If you believe that the Company has not adhered to this Policy, please contact the Company at:

Merchant Pay Connect

125 South Wacker Dr, Suite 300

Chicago, Illinois 60606

Email Address:

[Info@merchantpayconnect.com](mailto:Info@merchantpayconnect.com)

Phone Number:

312.600.7278

Effective as of January 01, 2025